

# Introducing Advantage Plans from ArvinMeritor

Extended Service Packages for Select DriveTrain Plus™ Products



**ArvinMeritor**

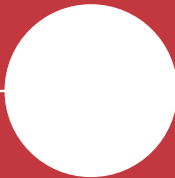
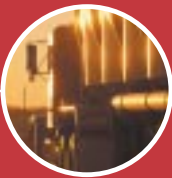
# Get the Advantage You Need

*Peace of Mind. Whether you own and operate your own rig in a linehaul business, or manage a fleet of trucks in a heavy service environment, you need the assurance that comes from warranty protection.*

*As a leading manufacturer of equipment for the trucking industry for nearly a century, ArvinMeritor understands the needs of operations both large and small — that's why we have created the Advantage Plans. The ideal complement to the new simplified ArvinMeritor warranty, the Advantage Plans offer a simple and economical way to get the long-term coverage you need. And, with two levels of coverage available, Advantage offers the flexibility to meet the needs of your operation.*

*Offering coverage for up to seven years in linehaul applications, the Advantage Plans have the added benefit of being transferable when the original owner sells the truck. They not only allow you to rest easy when you're on the road — they also add important value at resale.*

*The Advantage Plans, one more reason to turn to ArvinMeritor's DriveTrain Plus™ for all your medium — and heavy-duty drivetrain components and systems.*



### Added Protection

The axles on your truck represent a significant investment, and buying a premium product from ArvinMeritor is one of the best decisions you can make. Augmenting our industry-standard warranty with the extended service packages of our Advantage Plans is smarter still.

Whether you go with our Value Plan, or our Premium package, you will be adding important years and mileage extensions to your coverage period, keeping major repair costs from damaging your bottom line.

### Keep a Good Thing Going

Under our new simplified warranty coverage, all vocations fall into one of four major categories: Linehaul, General Service, Heavy Service and Restricted Service. (See Insert).

ArvinMeritor's standard warranty covers linehaul axles for three years, and general service, heavy service and restricted service axles for two years. With Advantage Plans, you can get extended service coverage on linehaul axles for up to seven years and/or 1,000,000 miles – longer than ever before – and up to five years for general service and heavy service applications.

### The Advantage is Yours

Under the Value or Premium Advantage Plans Extended Service Packages you will enjoy protection against defects in materials or workmanship of Meritor® axles for the duration of the extended coverage period. That means that you are buffered against major repair costs from damages not associated with normal wear and tear and/or misuse or misapplication.

And, with the Premium Package, ArvinMeritor has added coverage for towing and hotel stays\*, giving you a worry-free ownership experience.

### Sign Me Up!

Enrolling in the Advantage Plans is simple. Any authorized dealer can complete the process in minutes – and present you with a certificate of enrollment to give you the assurance of coverage, and start your benefits instantly.

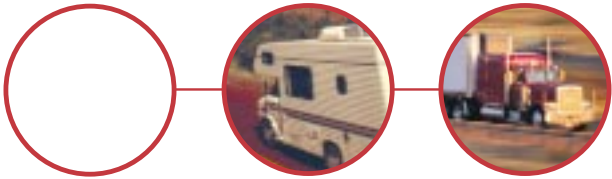
The Advantage Plans Extended Service Packages may be applied to any new truck, after a Vehicle Identification Number is assigned and may be purchased up to one year from the vehicle's in-service date.

In addition, the Advantage Plans coverage is designed to help add value to your truck when you decide to sell the vehicle. The coverage is transferable at the time of original resale for a nominal fee – making your vehicle even more attractive to a potential buyer.

To learn more about the Advantage program, call us at 1-800-535-5560 or visit [www.drivetrainplus.com](http://www.drivetrainplus.com).

\*Limited to two towings/hotel stays during the coverage period. Towing capped at \$500 U.S. per incident and hotel stay limited to two nights at \$80/night. Towing is to nearest OEM dealer service facility.





### **Important Information**

While the Advantage Plans Extended Service Packages are designed to protect owners and fleet operators from costs associated with defective materials or workmanship, they do not protect you from repair costs associated with normal wear and tear, misuse, abuse, incorrect application, or improperly maintained components. Consult with ArvinMeritor or your OEM engineering group before purchasing a truck to make sure the drivetrain products are properly suited for your application. If you have questions, ask your ArvinMeritor district sales or service manager, or call ArvinMeritor at 1-800-535-5560.

### **Frequently Asked Questions**

#### **Who can purchase these packages?**

Any fleet or owner operator can go to a participating OEM dealer to register/apply for an Advantage Plan.

#### **How long does a customer have to make a purchase?**

Within one year from the in-service date of the truck.

#### **If a customer purchases a Premium Plan, will towing be covered during the base warranty period?**

As some OEMs may cover towing within their base warranty period, ArvinMeritor will cover towing only during the extended years of the purchased Advantage Plan.

#### **What about the use of synthetic lubricant?**

Although most OEMs factory fill with synthetic lubricants, ArvinMeritor will not require the use of synthetic lubricants for standard warranty coverage in rear axles. However, for extended coverages to be effective under the Advantage Plans, we will require the use of synthetic lubes.

#### **What happens if a customer changes the vocation that the truck was originally built and applied for?**

Any warranty coverage, either during ArvinMeritor's standard period or within the Advantage Plans extended period, will be reduced to one year, parts only, if a vocation is changed. We will require second owners to register their name, address, and vocation for any extended service package to be transferred.

#### **What exactly is covered (kingpins, carrier seals, etc)?**

Both the Value Plan and the Premium Plan will cover only warrantable failures, just as our existing coverages do today. See terms and conditions for more details.

#### **Will downtime be covered?**

Just as with current warranty exclusions, downtime will not be covered under the Advantage Plans.

#### **Are pinion and wheel-end seals covered?**

Wheel-end seals are covered only under the Utilized Wheel End (UWE) product lines within our standard warranty terms. Pinion seals will be covered during the first three years if ArvinMeritor originally installed the yoke.

#### **How is Canadian pricing handled?**

All prices will be published in U.S. dollars. When an actual purchase is made on the web site, a calculation will be made for conversion to Canadian dollars.

#### **Are other components available under the Advantage Plan?**

The initial program will be launched for front and rear axles only. Other DriveTrain Plus components may be available in the future.

#### **If a failure occurs on a component other than an axle covered under the Advantage Premium Plan, will towing or hotel stays be reimbursed due to that component failure?**

Advantage Premium Plans will only reimburse towing and hotel stays associated with an axle covered under that particular plan.

#### **Is an Advantage Plan transferable to a second owner?**

Yes, coverages are transferable by registering the second owner and paying a nominal processing fee.

#### **How can coverage be verified under the Advantage Plans?**

In the event that an Advantage Plan certificate is misplaced, any dealer, fleet, or owner operator may verify coverage under ArvinMeritor's Advantage Plan web site at [www.drivetrainplus.com](http://www.drivetrainplus.com).

# Terms and Conditions

- (1) What is Covered by this Commercial Warranty? ArvinMeritor Inc. warrants to the owner ("Owner") that the components listed in this publication, which have been installed by an Original Equipment Manufacturer ("OEM") as original equipment in vehicles licensed for on-highway use, will be free from defects in material and workmanship. This warranty coverage begins only after the expiration of the OEM's vehicle warranty for the applicable covered components. Warranty coverage ends at the expiration of the applicable time period from the date of vehicle purchase by the first Owner, or, the applicable mileage limitation, whichever occurs first. Duration of coverage varies by component and vocation as detailed in the Warranty Brochure (SP95155).

Some components are warranted for parts only and the Owner must pay any labor costs associated with the repair or replacement of the component. Other components are warranted for both parts and reasonable labor to repair or replace the subject component. Components (whether new, used or remanufactured) installed as replacements under this warranty are warranted only for the remainder of the original period of time or mileage under the original warranty.

Other conditions and limitations applicable to this warranty are detailed below. Synthetic lubricants are required for Advantage Plan Extended Coverage.

- (2) Designation of Vocational Use Required. To obtain warranty coverage, each Owner must notify ArvinMeritor through the OEM new truck and/or trailer dealer of the intended vocational use of the vehicle into which the ArvinMeritor components have been incorporated prior to the vehicle in-service date. This notification may be accomplished by registering the vehicle through your OEM new truck and/or trailer dealer or with ArvinMeritor directly. Failure to notify ArvinMeritor of (I) the intended vocational use of the vehicle or (II) a change in vocational use from that which was originally designated, will result in the application of a one year, unlimited mileage, parts only warranty (1/Unl/P) from the initial in-service date.

A second Owner and each subsequent Owner must also notify ArvinMeritor as to the intended vocational use of the vehicle. This notification can be sent directly to ArvinMeritor or through the OEM new truck and/or trailer dealer. The duration and mileage coverage of this warranty cannot exceed the coverage extended to the first Owner after his or her initial designation of vocational use.

Coverage under ArvinMeritor's warranty requires that the application of products be properly approved pursuant to OEM, ArvinMeritor, MeritorWABCO, and ZF Meritor engineering approvals. Refer to TP-9441 for axles and/or contact ArvinMeritor regarding specific application approval questions on any product line.

- (3) What is not Covered by this Warranty? This warranty does not cover normal wear and tear; nor does it cover a component that fails, malfunctions or is damaged as a result of (I) improper installation, adjustment, repair or modification (including the use of unauthorized attachments or changes or modification in the vehicle's configuration, usage, or vocation from that which was originally approved by ArvinMeritor), (II) accident, natural disaster, abuse, or improper use (including loading beyond the specified maximum vehicle weight or altering engine power settings to exceed the transmission, axle, driveline, and/or clutch torque capacity), or (III) improper or insufficient maintenance (including deviation from approved lubricants, change intervals, or lube levels). This warranty does not cover any component or part that is not sold by ArvinMeritor. Advantage plans can only be applied to vehicles that operate within the United States and Canada.

## Coverage Exclusions:

Product	Description
All:	The cost of any repairs, replacements or adjustments to a covered component (1) associated with noise; (2) resulting from the use or installation of non-genuine ArvinMeritor components or materials; and (3) due to vibration associated with improper operation or misapplication of drivetrain components.
Front Axles:	Bushings, wheel end equipment, wheel seals.
Rear Axles:	Self-contained traction equalizers, oil filters, wheel end seals/gaskets. The use of NoSPIN differentials will result in the exclusion of axle shafts from warranty considerations. NoSPIN is a product of Tractech Inc.

## Coverage Limitations:

Product	Description
Rear Axles:	Pinion and through shaft seals limited to 3-year/ 300,000-miles or published vocational coverage, whichever is less, if yoke is installed by ArvinMeritor. If yoke is not installed by ArvinMeritor, then ArvinMeritor does not warrant pinion seals.

- (4) Remedy. The exclusive remedy under this warranty shall be the repair or replacement of the defective component at ArvinMeritor's option. ArvinMeritor reserves the right to require that all applicable failed materials are available and/or returned to ArvinMeritor for review and evaluation.

- (5) Disclaimer of Warranty.

*THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESSED, IMPLIED OR STATUTORY INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.*

- (6) Limitation of Remedies. In no event shall ArvinMeritor be liable for special, incidental, indirect, or consequential damages of any kind or under any legal theory, including, but not limited to, towing, downtime, lost productivity, cargo damage, taxes, or any other losses or costs resulting from a defective covered component. Exceptions include towing and hotel stays when purchased under the premium plans.
- (7) To Obtain Service. If the Owner discovers within the applicable coverage period a defect in material or workmanship, the Owner must promptly give notice to either ArvinMeritor or the dealer from which the vehicle was purchased. To obtain service, the vehicle must be taken to any participating OEM new truck and/or trailer dealer or authorized ArvinMeritor service location. The dealer will inspect the vehicle and contact ArvinMeritor for an evaluation of the claim. When authorized by ArvinMeritor, the dealer will repair or replace during the term of this warranty any defective ArvinMeritor component covered by this warranty.

- (8) Entire Agreement. This is the entire agreement between ArvinMeritor and the Owner about warranty and no ArvinMeritor employee or dealer is authorized to make any additional warranty on behalf of ArvinMeritor. This agreement allocates the responsibilities for component failure between ArvinMeritor and the Owner.

For more information, call **800-535-5560** or reference the Warranty Brochure, SP95155.