



Repair Facility Dispute Resolution

If you feel your OnTrac claim requires further review after warranty determination from OnTrac, please contact us via one of the following methods:

1. Contact the following product specific Team Leader:

Eric Lewandowski - 248-273-4661

- Front steer and drive axle
- Highway and specialty rear drive axles
- Transfer case
- Hydraulic and pneumatic drum and disc brake systems
- Driveline and shock

Paul Kosciolk - 248-273-4681

- MeritorWabco including air valves, braking systems, compressors, etc.

Gary Gravlin - 248-273-4668

- Manual Transmission
- ZF FreedomLine
- Clutch

2. Contact your District Service Manager by entering your zip code at the link below:

http://www.meritorhvs.com/businessTools.aspx?top_nav_str=hvs#sales

3. Call OnTrac @ 866-668-7221 and press option 9 for the OnTrac Manager



Dispute Resolution Flow

